

# Regional Service Meeting Technician Training



United Servicers Association

Cleveland, OH • October 3<sup>rd</sup> & 4<sup>th</sup>

## LOCATION

Holiday Inn Cleveland Airport  
4181 W 150th St, Cleveland, OH 44135  
(216) 252-7700

**Only \$139 per Technician**

*\$159 if you register after 9/19/13*

2 FULL DAYS INCLUDING...

- 1st Year membership in USA
- 2 OEM 1 Private Technical Training Classes
- 1 Service Business Best Practices Class
- Industry Roundtable
- 5 Meals Included

Space is Limited. Register Online today at  
[www.UnitedServicers.com](http://www.UnitedServicers.com)

**Early Bird Special**

Sign up by Sept. 19 and

**Save \$20**

**Update Your  
Technical Skills**

**Learn How To  
Maximize Your  
Profit Potential!!**

TECHNICAL TRAINING PROVIDED ON THESE BRANDS...



Electrolux





Sign up by Sept. 19 and  
**Save \$20**

**\$139 per Technician**  
 (\$159 if you register after 9/19/13)

# Regional Service Meeting Technician Training

*Service Management Topics including:*

- Presentation & Marketing
- Technology & Productivity
- Operations & 1st Call Completes
- Numbers, Financials, CODB & Margins
- Internet, Presence & SEO

USA is bringing its renowned training program to a city near you for technicians and managers. You get two days of training, meals and a **first year membership in USA** all for only \$139 each.

**Register online at [www.UnitedServicers.com](http://www.UnitedServicers.com)**  
 Call us at (800) 683-2558



United Servicers Association  
 3105 N. Ashland Ave., Suite 199  
 Chicago, IL 60657

### Additional Cities

- Saddle Brook, NJ • **Sept 5-6**
- Chicago, IL • **Sept 5-6**
- Vancouver, BC • **Sept 5-6**
- San Antonio, TX • **Sept 12-13**
- Portland, OR • **Sept 19-20**
- Charlotte, NC • **Sept 19-20**
- Seattle, WA • **Sept 26-27**
- St. Louis, MO • **Oct 3-4**
- Toronto, ON • **Oct 10-11**
- Indianapolis, IN • **Oct 17-18**
- Denver, CO • **Oct 17-18**
- Calgary, AB • **Oct 17-18**
- Sacramento, CA • **Oct 31-Nov 1**
- Miami, FL • **Oct 31-Nov 1**
- Boston, MA • **Nov 7-8**
- Boise, ID • **Nov 7-8**
- Atlanta, GA • **Nov 14-15**
- Santa Anna, CA • **Nov 21-22**
- Nashville, TN • **Dec 5-6**

### EVENT SCHEDULE

2013 RSM Program Schedule	
Time	Thursday
7:30am - 8:30am	Breakfast Provided
8:30am - 12:00pm	Whirlpool Technical Session
12:00pm - 1:30pm	Lunch Provided
1:00pm - 5:00pm	Electrolux Technical Session
6:00pm - 8:00pm	Industry Round Table on Current Challenges
Time	Friday
7:30am - 8:30am	Breakfast Provided
8:30am - 12:00pm	GE Technical Session
12:00pm - 1:30pm	Lunch Provided
1:30pm - 5:00pm	Service Management Session

For dates, check our website [www.UnitedServicers.com](http://www.UnitedServicers.com)

**ATTEND OUR 4 DAY NATIONAL CONVENTION THE 2014 ASTI • IN SAN DIEGO, CA • FEB 26 – MAR 1, 2014**

Visit [www.asti.us](http://www.asti.us) for details

This event is made possible by...



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